

**IT Architecture (ITA)
Service Data Sheet**

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IT Architecture (ITA) Service Data Sheet

Overview

This service focuses on building the enterprise IT architecture that includes its assets, governance, and some basic IT service management processes. All the IT assets (applications, middleware, data, infrastructure hardware and software, and network) will be captured and integrated in one formal repository with high visualization. Formal IT architecture frameworks and technology reference models (TRMs) will be used to organize, classify, and navigate the ITA work products. Governance elements such as policies, principles, and standards will be defined. Technology, business value, and cost information can be also captured.

Change Impacts and traceability reports will be provided. The ITA repository will be used as the starting point to build the IT strategic plan, and to provide support for change and configuration management processes.

It can be used to help implementation projects scope out their work in a holistic way. The resulting ITA portal can be used to communicate with business staff as well as the IT staff and to enforce standards across the enterprise.

IT Architecture

IT Architecture is an integrated framework for capturing, analyzing, and designing technology infrastructure, applications, data, IT Governing principles and Standards, IT processes, organization, locations, and projects. It will be used to manage IT change programs, to align business needs and IT elements, and to strategize for IT departments and plans.

Main Features

- Repository-based capturing of IT architecture models
- Integrated IT components
- Holistic view of the IT Infrastructure and systems
- Multiple views of IT Architecture components
- Highly visual communication
- Traceability and change impact analysis
- IT Cost models

Business Benefits

- Alignment of IT and business requirements
- Develop effective and dynamic IT Strategic Plans
- Manage IT Changes
- Develop cost-effective systems
- Manage IT costs and resources

Who should use it?

- IT Managers
- IT Architects
- System Developers
- IT Operations Managers

Let's Get Technical

Minimum Requirements:

For users to maintain the ITA repository, they will need to acquire GoAgile MAP product which requires:

Windows NT/2000/XP

P4 processor

256 MRam

200 MHD

Hi-Resolution Monitor